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Tuesday, March 13, 2012

VIA US MAIL

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

**Re: CTC Communications Corp. d/b/a EarthLink Business
SC – Authorized Utility Representative Form
CYE – December 31, 2011**

Dear Sir/Madam:

Enclosed please find the SC – Authorized Utility Representative Form for CYE – December 31, 2011, on behalf of CTC Communications Corp. There are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the envelope enclosed. Should any questions arise regarding this filing, please do not hesitate to contact the undersigned at 781-362-5714 or by email at jcui@corp.earthlink.com

Respectfully submitted,

A handwritten signature in black ink, appearing to be "Jie Cui", written over a horizontal line.

Jie Cui
Reporting Analyst
5 Wall Street
Burlington, MA 01803

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

800 Response Information Services LLC
 Company Name
 N/A
 Dbaf/ka
 200 Church Street
 Mailing Address
 Burlington, VT 05401
 City, State, Zip Code
 Same
 Business Location
 Same
 City, State, Zip Code
 County

802-860-0378
 Telephone #

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REGISTERED AGENT INFORMATION

Registered Agent: InCorp Services, Inc.
 Mailing Address: 317 Ruth Vista Road
 City, State, Zip Code: Lexington, SC 29073-8628

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Robert Cleary
 General Manager (Include address if different than above.)
 802-860-0378 / 802-860-0395 / bcleary@800response.com
 Telephone Number Facsimile Number E-mail Address
- B. Linda Young
 Customer Relations /Complaints Representative (Include address if different than above.)
 802-860-0378 / 802-860-0395 / lyoung@800response.com
 Telephone Number Facsimile Number E-mail Address
- C1. Same as B
 Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 Telephone Number Facsimile Number E-mail Address
- C2. 800-639-1650
 Customer Contact (Toll Free Number)
- D. John Evancie
 Engineering Operations (Include address if different than above.)
 802-860-0378 / 802-860-0395 / jevancie@800response.com
 Telephone Number Facsimile Number E-mail Address
- E. Same as D
 Test and Repair (Include address if different than above.)
 Telephone Number Facsimile Number E-mail Address

F. Same as D
Emergencies (During non-office hours)

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Stephanie Perrotte
Regulatory Officer (Include address if different than above.)
802-860-0378 / 802-860-0395 / sperrotte@800response.com
Telephone Number Facsimile Number E-mail Address

H. _____
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. N/A
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

J. Geoff Roberts
Universal Service Fund Mailings (Name)
Same as G
Mailing Address
802-860-0378 / 802-860-0395 / groberts@800response.com
Telephone Number Facsimile Number E-mail Address

K. Same as G
Gross Receipts Mailings (Name)

Mailing Address

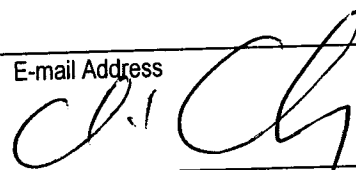
Telephone Number / Facsimile Number / E-mail Address

L. N/A
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Robert Cleary
This form was completed by (print name)
Vice President
Title


Signature
3/12/12
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)